

#### **CERTIFICATE**

This is to certify that the dissertation titles "CUSTOMER PERCEPTION TOWARDS E-**COMMERCE** WEBSITES, **STUDY WITH** REFERENCE TO **PALA** MUNICIPALITY" is a bona fide study and research done by Carol Abraham (Register Number: 140021005983), Anto Thomas (Register Number: 140021006029), Mohanan (Register Number: 140021006001) under my supervision and guidance and submitted to Mahatma Gandhi University Kottayam in partial fulfilment of the requirement for the award of the degree of **Bachelor of Commerce**. It is a record of original research work done by them during the period 2016-2017 of their study in Postgraduate and Research Department of Commerce, St. Thomas College, Pala. They were permitted to submit the dissertation.

> Prof. Jinu Mathew Assistant Professor (Project Guide)

KERALA

Counter signed by:

Prof. K.V. John, M.com

Head of the Department

Postgraduate and Research Department of Commerce.

St. Thomas College, Pala

Place: Pala

Date: 31/03/2017



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# JUX AMOR

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#### St. Thomas College, Pala

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This is to certify that this dissertation entitled "Tourist perception towards Homestays in Thekkady" is a bonafide work of Mr. Jose Roy (Reg. No.140021005975), Mr. Josy Thomas (Reg. No.140021006030) and Mr. Marimuthu M (140021006017) completed under my supervision and guidance in partial fulfillment of the requirements for the award of the degree of Bachelor of Commerce in Mahatma Gandhi University, Kottayam. They are permitted to submit the dissertation.

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Supervising Teacher

Dr. TEJIL THOMAS M.Com., MTM, PhD
Assistant Professor

PG & Research Der :

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Countersigned by,

Prof. K.V. John

Head of the Department

Place: Arunapuram



#### **CERTIFICATE**

This is to certify that the project report on "The Effectiveness of Customer Retention and Loyalty Programmes of Non- Banking Financial Companies in Pala Municipality" is done by Akhil Cyriac, Hazhim Nazeer and Jibin Joseph in partial fulfilment for the award of the degree of Bachelor of Commerce in Mahatma Gandhi University, Kottayam, under my supervision and guidance.

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Place: Arunapuram Date: 31.03.2017 Dr. TEJIL THOMAS M.Com., MTM, PhD
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This is to certify that the dissertation titled "A STUDY ON RECENT TRENDS IN BRAND SWITCHING IN TELECOMMUNICATION INDUSTRY WITH SPECIAL REFERENCE TO KOTTAYAM DISTRICT" is a bonafide study and research done by Anto Joseph (Register Number: 140021005981), Amal Manilal (Register Number: 140021005998) and Johns Paul (Register Number: 140021006014) under my supervision and guidance and submitted to Mahatma Gandhi University in partial fulfillment of the requirements for the award of the degree of Bachelor of Commerce. It is a record of original research work done by them during the period 2016-2017 of their study in Postgraduate and Research Department of Commerce, St. Thomas College, Pala. They are permitted to submit the dissertation.

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**Prof. James Varghese** 

**Assistant Professor** 

Dept. of Commerce St. Thomas College, Pala

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Dept. of Commerce St. Thomas College, Pala

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### RESEARCH AND POSTGRADUATE DEPARTMENT OF COMMERCE

#### ST. THOMAS COLLEGE PALA



#### CERTIFICATE

This is to certify that the dissertation titled "CONTRIBUTION OF AGRICULTURAL SECTOR TO THE ECONOMY OF KERALA, A STUDY WITH REFERENCE TO CASH CROPS AND FOOD CROPS" is a bonafide study and research done by Vaishakhan V(Register Number: 140021005989), Jins Sunny (Register Number:140021006012), Shuhaib K M (Register Number:1400210060126) under my supervision and guidance and submitted to Mahatma Gandhi University in partial fulfilment of the requirement for the award of the degree of Bachelor of Commerce. It is a record of original research work done by them during the period 2006-2007 of their study in Postgraduate and Research Department of Commerce, St. Thomas College, Pala. They are permitted to submit the dissertation.

Counter signed by:

Prof. K.V. John

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Pala 31 March 2017 Prof. James Varghese Assistant Professor (Project Guide)

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#### 2014 - 2017

# ST. THOMAS COLLEGE, PALAI RESEARCH & P.G. DEPARTMENT OF COMMERCE



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Research Guide

Sri. Bobby Simon

**Assistant Professor** 

Counter signed by,

Sri. K.V. John

Head of the Department

External viva-voice Examination conducted on:



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